

HOW TO STOP TELEMARETERS

Telemarketers calling people in Pennsylvania **MUST** follow the Commonwealth's rules regarding such calls. Here are some basic rules that all telemarketers must follow:

- Telemarketers may only call between the hours of **8 AM and 9 PM**.
- Telemarketers must disclose their names, the telemarketing business they're calling about, and what they're selling **before** they make their pitch.

To be placed on the **PA DO NOT CALL List**, call **1-888-777-3406** or visit <http://dnc.attorneygeneral.gov/Register.aspx>.

Please note that several exceptions do apply even if your name is registered on the **DO NOT CALL** list. They include calls from:

1. Telemarketers calling at your expressed request.
2. Telemarketers who have had an established business relationship with the telephone customer within 12 months preceding the call.
3. Tax-exempt charitable organizations, veterans organizations chartered by the United States Congress, and calls made on behalf of a political candidate or party.
4. Telemarketers calling in reference to an existing debt, contract, payment or performance.

In addition to PA's DO NOT CALL law, you may ask the telemarketer to remove your name from their calling list. You may also do this individually with "exempted" organizations from the categories listed above when they call. A telemarketer who fails to remove your name at your request violates the law.

If you continue to receive calls after you were placed on the list or asked them to remove you, call the **Attorney General's Bureau of Consumer Protection at 1-800-441-2555 to make a report.**

Consider these important tips:

- *All adults in a household can individually register under Do Not Call, even though they will be listing the same home phone number.*
- Be conservative about which businesses you choose to give your phone number. *Entering a contest, signing-up for a promotion cancels your Do Not Call registration with that business since authorization to call you was given and a business relationship has commenced.*